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		Application Number	10/671,279
		Filing Date	September 24, 2003
		First Named Inventor	CALLAHAN et al.
		Art Unit	2193
		Examiner Name	Todd D. INGBERG
Sheet 1	of 1	Attorney Docket Number	4366-134

NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
TJ		White Paper entitled, "IP Telephony : The Five Nines Story," Cisco Systems, Inc. (08/26/2002), available at http://www.cisco.com/warp/public/cc/so/neso/vvda/iptl/5nine_wp.pdf	
		Gary AUDIN, "Reality Check on Five-Nines," Business Communications Review (May 2002), available at http://www.bcr.com/bcrrmag/2002/05/p22.php , pp. 22-27	
		"LSSGR: Reliability, Section 12, A Module of LSSGR, FR-64," Telcordia Technologies, GR-512-CORE, Issue 2 (Jan. 1998)	
TJ		Roger L. FREEMAN, "Chapter 1: Some Basics in Conventional Telephony," Telecommunication System Engineering, pp. 1-57 (1980)	

Examiner Signature		Date Considered	9/30/07
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.
 1 Applicant's unique citation designation number (optional). 2 Applicant is to place a check mark here if English language Translation is attached.
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